



Being a Perfectionist: Focus on Quality

Go for Gold in Quality

Learning with a difference...

Benefits

- Setting high standards means you aim, and achieve, high
- A perfectionist approach discourages the 'good enough'
- Not accepting lower quality will improve product quality and team morale

Pre-Requisites

There are no pre-requisites for attending the Focus on Quality course.

Course content

- Why is excellence important to you?
- Setting your own quality levels
- Changing your team's standards to match your standards
- Written standards
- Product quality
- Dress and attitude
- Customer relations quality
- Why details matter
- Consistency and expected levels of quality
- Defending your right to expect perfection
- Quality setting tools

Course overview

When you set standards for yourself and others that do not allow for compromise you are more likely to achieve quality.

This course shows you how to focus on the highest standards, and convey those to your team, so that the whole team is working towards a common high quality standard. When new tasks and projects are initiated you can then incorporate the same excellence into the new areas, and keep moving towards perfection.

Throughout the course you will practise using the techniques covered, in various exercises you will perform and then evaluate for yourself.

Duration

2 days
9:30 - 4:30

Refreshments are provided on arrival, mid morning and mid afternoon.
A buffet style lunch is also provided.

Book Now

Call our Sales team on
01295 253253

Experience our tried and tested training methods; have fun while you learn and most importantly - apply what you have learnt in the workplace immediately after you have completed your training!

Other courses we offer

- Introduction to NLP
- Team leading
- Finance for non-Finance Managers
- Microsoft Office Courses

What our customers say about our courses

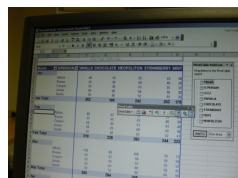
"What a good way to improve our performance and products!"

"Very knowledgeable training and an abundance of patience"

"Fantastic course, thank you so much"



People Productivity &
Specialist IT Training



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